Chope Delivery App (Locus) Guide

for iOS

Signing up and downloading the app

ChopeDelivery Driver Sign-up Form

Personal details

Logistics Provider

Vehicle No. *

Full Name *

Phone No. *

Email *

Payment details

Bank *

DBS Bank Ltd

Bank Account No. *

Submit

Your company administrator will provide the link to the form for you to sign up.
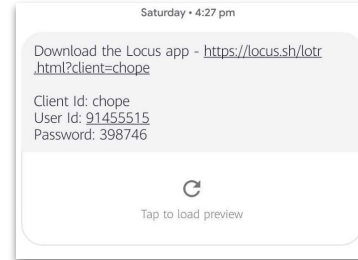
Signing up and downloading the app

ChopeDelivery Driver Sign-up Form

Thank you! Your login credentials should be sent by SMS to you shortly.
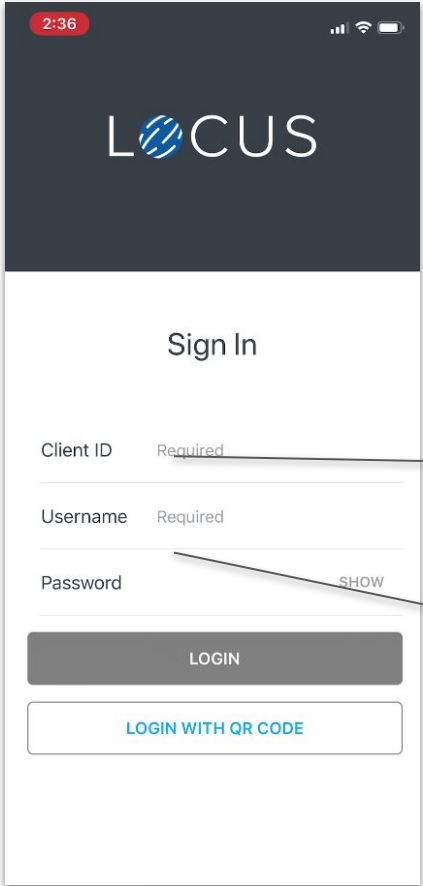
To download the app, click here:

iOS: https://apps.apple.com/us/app/locus-on-the-road/id1348839162

Android: https://play.google.com/store/apps/details?id=com.locus.lotr

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Saturday • 4:27 pm

Download the Locus app - https://locus.sh/lotr.html?client=chope

Client Id: chope
User Id: 91455515
Password: 398746

↻

Tap to load preview

At the end of the form, you will see the **download links** for iOS and Android.

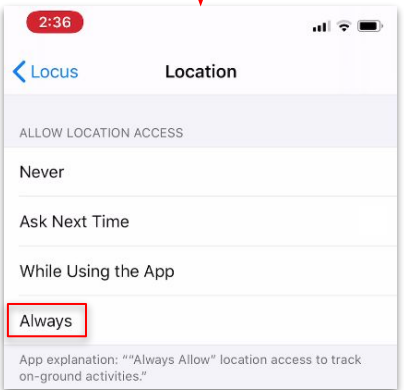You will also receive an **SMS** with your **login details**.

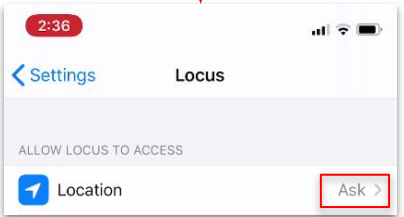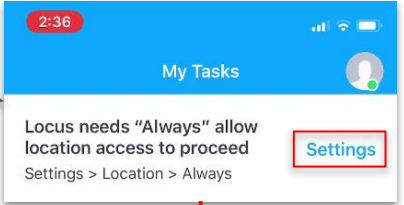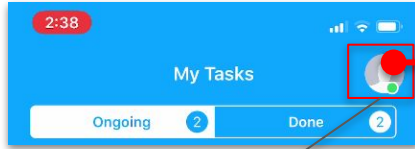# Logging in and enabling permissions

Ensure that Locus can access the device location **all the time**!

Client Id: chope

(All small letters!)

Username: Your phone number
Password: Provided in SMS sent after completing sign-up form

Available/busy status
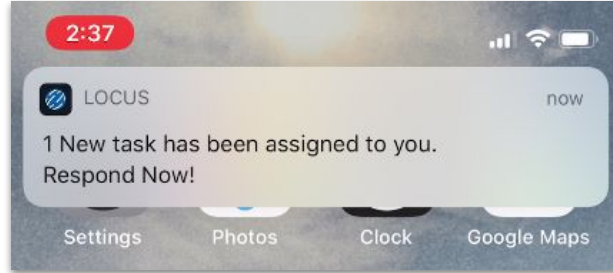

Click your profile to change your status.

Make sure your profile icon has a **green dot.**

This means you are **available** and jobs will be sent to you.

Profile **Done**

Teren Perera
91455515

+6591455515

Chope

STATUS

● Available

To toggle your status between **available** and **busy**, press this button.

Receiving an order

You will **receive this notification** when an order is assigned to you.

Make sure to enable notifications for Locus!

Check your phone's notification settings for Locus to ensure that your **notifications are as obvious as possible**.
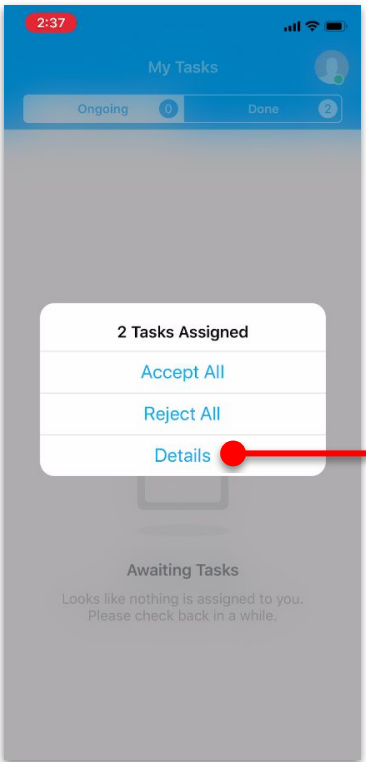
You will have **2 minutes** to **accept or reject** an order.

If you do not accept or reject the order in two minutes, it will be **unassigned** from you.
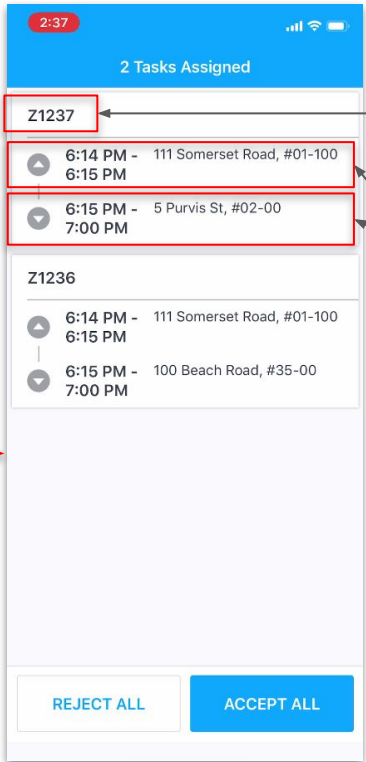
Your status will also be **automatically changed to busy.**

You will need to **set your status to available** to start receiving orders again.
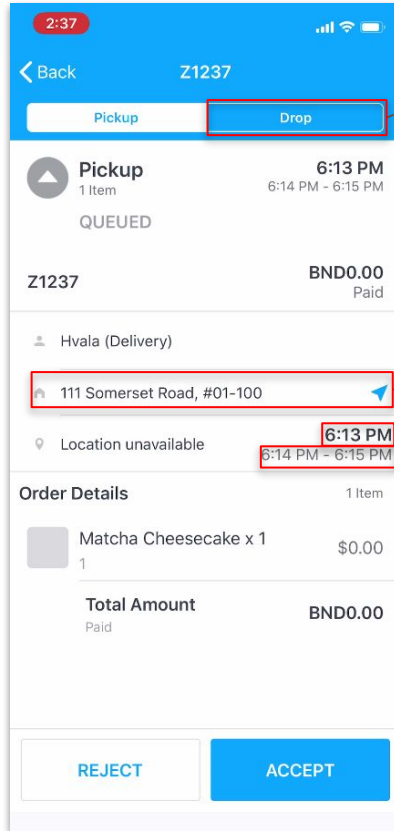
Receiving an order

2 Tasks Assigned

Accept All

Reject All

Details

Tap here to see the details of each task.

Click into each task to see more details**.**

Each order will have **1 pickup task** and **1 drop (delivery) task.**

2 Tasks Assigned

Z1237

6:14 PM - 6:15 PM 111 Somerset Road, #01-100

6:15 PM - 7:00 PM 5 Purvis St, #02-00

Z1236

6:14 PM - 6:15 PM 111 Somerset Road, #01-100

6:15 PM - 7:00 PM 100 Beach Road, #35-00

REJECT ALL   ACCEPT ALL

Viewing order details (pickup from restaurant)

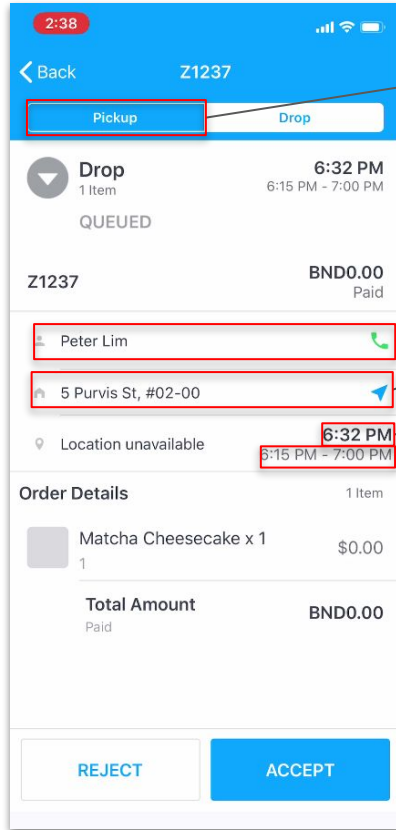Press here to switch to see the details of the **drop (delivery) task.**

Pickup Task Details

Pickup address. Click the blue button to open up a map.

ETA to location. This is based on your current location.

Pickup time. This is the time when the restaurant will be ready with the food.

Viewing order details (drop off at customer)

Press here to switch to see the details of the **pickup task.**
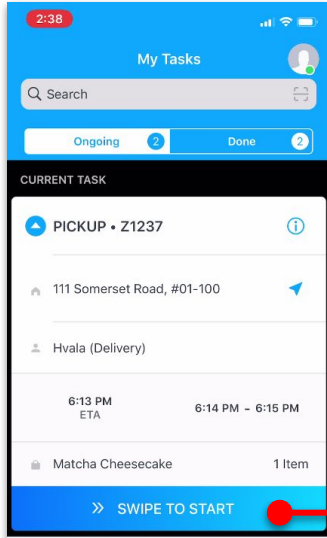
Delivery Task Details

Customer name and phone. Click the green phone button to call the customer.

Delivery address. Click the blue button to open up a map.

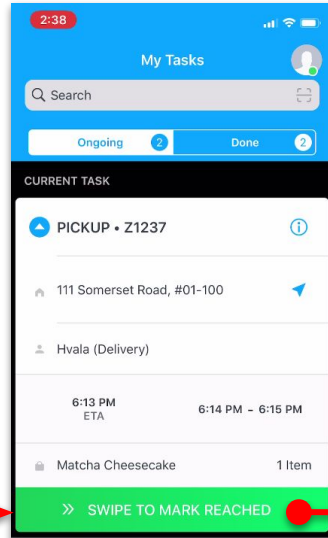**ETA to location.** This is based on your current location.

Delivery time. You should deliver the food within this time period.
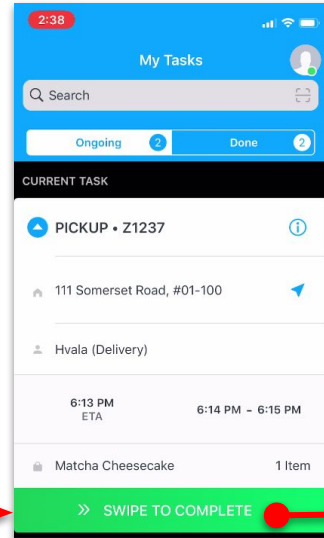
How to do an order (pickup from restaurant)

Step 1 - Start

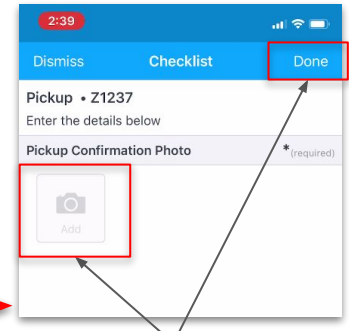**Swipe** when you **start travelling** to the pickup destination.

Step 2 - Reached

Swipe when you have **reached** the pickup location.
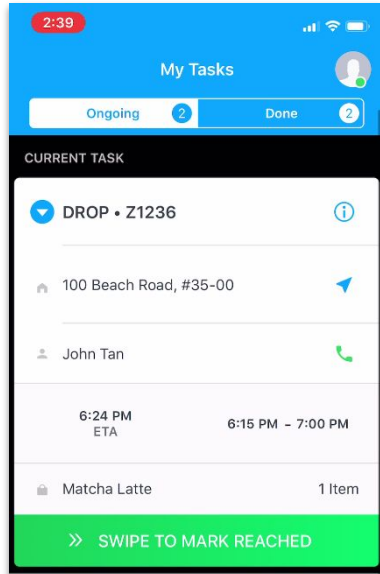
Step 3 - Complete

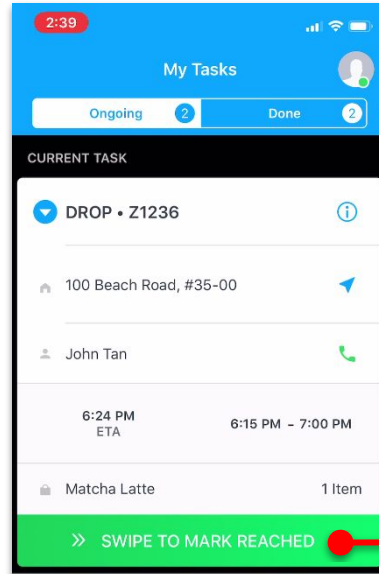**Swipe** when you have **picked up the food.**

Step 4

Take a photo of the food when picked up. Tap **"Done"** once the photo has been taken to complete pickup.
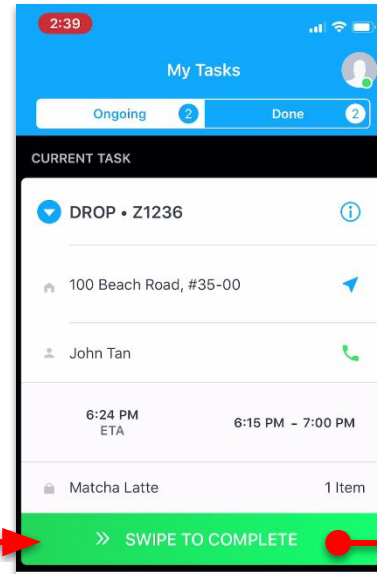
How to do an order (drop off at customer)

Once you have picked up the food, **the drop task will automatically start.**

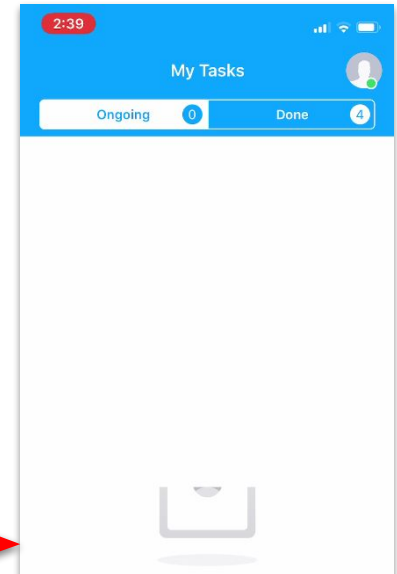If the task does not automatically start, **swipe** to start the task.

Step 1- Reached

Swipe when you have **reached** the delivery location.

Step 2 - Complete

Swipe when you have **delivered the food** to the customer.

Once you have completed the task, the task will **disappear** from the main screen.

You can see your completed tasks in the **"Done"** tab.